

COMMUNITY SOLUTIONS



What gone well to date

Access & Universal

- ❖ 210 volunteers in June 2018 40% increase. 26 residents gained employment so far this year.
- ❖ Developing Volunteer Strategy
- ❖ Over £1m visits to libraries
- ❖ Public Access IT Strategy has been approved. 288 public access computers installed at 25 sites across LBBD by December 2018
- ❖ 53 Community Health Champions supporting healthy lifestyles programme.

Triage

- ❖ Positive feedback from the Ofsted Focussed Inspection (Front Door) in March 2018
- ❖ Reducing numbers of children progressing to Children Care & Support – YTD is 23.9% (the Safeguarding Board target is 30%)
- ❖ Reduction in children being subject to a repeat safeguarding referral. Better than the London average and statistical neighbour.
- ❖ Consistent reduction in families with No Recourse to Public Funds being supported

Support

- ❖ Changed the way we deal with homelessness from 'what are you eligible for?' to 'how can we help you to help yourself?'
- ❖ Supported more people to sustain their tenancies and reduce the numbers of those evicted. We are on target to see a 24% reduction this year
- ❖ Reduction in temporary accommodation placements by 37%, reduction in homeless acceptances by 52% and reduction in TA by 174 since the peak in Oct 2017.

Intervention

- ❖ Higher numbers stepped down from CIN/CP without re-escalation.
- ❖ Number of TF families that are successfully meeting all their outcomes increase.
- ❖ Successful Troubled Families earned autonomy bid to MHCLG - platform for release of £2m into service in advance of 2020
- ❖ Development of financial resilience support families - HAM Hub
- ❖ Reducing demand into Social Care; Higher numbers stepped down from CIN/CP without re-escalation.

Work and Skills

- ❖ Skills; 3171 learning aims achieved (Up 3.5% on last year)
- ❖ Employment; 266 job outcomes (performance is below profile but forecasted to still meet target of 735 by year-end)
- ❖ After participating in learning; 75% of learners confident in managing finances, 79% of learners more confident about their future, 36% of learners more confident about making important decisions, 72% of learners more confident about managing their diet & sleep, 68% of learners more confident about meeting new people