

Priority Number	What have we done? (Brief description of safeguarding activity over reporting period)	How well did we do it? (What the agency has learnt from its performance information - Quality and Effectiveness of Safeguarding Arrangements and Practice)
Priority One: Board members are assured that arrangements are in place to identify and safeguard groups of children who are particularly vulnerable	London CRC is contracted to work with adult Service Users who are subject to Court Imposed orders, Community Orders, In custody and on Post custody licence. Previously we were required to complete a safeguarding check on ALL services users. This was inefficient and resulted in a significant number of unwarranted checks being made. In 2018 we developed and implemented a new way of assessing Services Users safeguarding needs. REACTA. This was designed to assess all new Service Users to establish access to children identify any safeguarding concerns.	REACTA was implemented in March to May 2018. It is subject to ongoing evaluation and monitoring in terms of both performance and quality of assessment. This is an ongoing, as with any new process and way of working it can take time to fully embed. LCRC, remains committed to improving our safeguarding procedures and have an internal Safeguarding board overseen by our CEO to continually monitor and oversee our Safeguarding procedures.
Priority Two: Board partners will own and share accurate information which informs understanding of safeguarding practice and improvement as a result		
Priority Three: The Board will see children and young people as valued partners and consult with them, so their views are heard and included in the work of the LSCB	London CRC works primarily with adult perpetrators. We have limited contact with children however, staff are trained in safeguarding practise including conducting effective home visits, considering parental bond and the varied areas of abuse that can be perpetrated. LCRC also have well documented procedure that outlines how concerns can be escalated to children's social care.	Home visits remains an area of concern in that the number of visits needs to increase to ensure that we are capturing any concerns and appropriately assessing our service users. Home visits remain an actively monitored factor for our safeguarding board
Priority Four: Arrangements for Early Help will be embedded across agencies in Barking & Dagenham who work with children, young people, and their families.	As stated London CRC work primarily with adult service users, If and when a need is identified a referral for early help or further assessment will be made via the mash.	

<p>Priority Five: Board partners will challenge practice through focused inquiries or reviews based on performance indicators, practitioner experience and views from children and young people. Collectively we will learn and improve from these reviews.</p>	<p>C1 Systems are in place to ensure the quality of the agency's work to safeguard children and promote their welfare.</p>	<p>In line with Ambition 2020, our organisation's change plan, we spent the past 12 months getting back to basics with our primary focus being to deliver on our contractual obligations and complete our necessary actions in a timely fashion. With this work firmly embedded, our focus for 2018 is on improving the quality of this work and providing further interventions to support in the reintegration and rehabilitation of our Service User population.</p> <p>London CRC's current measures in relation to Children's Safeguarding are:</p> <ul style="list-style-type: none"> • Initial check to Social Services • Response Received to Initial Check • Management Oversight • Home Visits <p>Performance in relation to these areas remains an area for improvement with our most recent performance report highlighting that we are yet to reach our required targets for each of the four current measures.</p> <p>The performance framework is updated on a weekly basis and is available to all staff across the LCRC. Further to this, there are operational imperative and accountability meetings that are held regularly every month where performance in areas such as safeguarding are discussed with the Deputy Director of Communities and the Area Managers to ensure on-going accountability against our set measures.</p> <p>The development of 'REACTA' and the mandatory two day training for all operational staff will go some way to improving our performance against the</p>
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What difference

We have seen a reduction of unwarranted safeguarding checks being completed thus have reduced the burden on Safeguarding colleagues. Whilst REACTA has not fully embedded in practise across the organisation where it is being used feedback suggests that there is an improvement in both the quality of safeguarding checks and referrals where needed

Home visit numbers remain a concern and we continue to work with operational staff to improve this.

As above